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JOINT COMMITTEE ON TAXATION

March 23, 2018

Rick Smith
Chief Executive Officer
Axon
17800 North 85th Street
Scottsdale, Arizona 85255

Dear Mr. Smith:

I write to request information about Axon's information security practices with respect to Evidence.com, your company's digital evidence management product.

According to the latest numbers on your website, Evidence.com stores more than fourteen petabytes of digital evidence on behalf of our nation's law enforcement agencies. This includes sensitive body-cam videos, audio recordings, photos, and other critical digital evidence. More than 6,000 agencies now rely on Axon's products, including over half of the major city agencies in the United States and Canada. As Axon continues to develop its line of body-worn cameras and camera accessories, these numbers are sure to grow.

Axon holds enormous amounts of sensitive data documenting traumatic, emotional, embarrassing, or otherwise stressful moments in the lives of countless Americans. If Evidence.com's data were breached, it could raise serious privacy and safety concerns for the law enforcement officers and civilians involved and could harm investigations and prosecutions of serious crimes. As such, the security of Evidence.com and your company's servers is of paramount importance.

Given the sensitive nature of the data held by Evidence.com, both your law enforcement customers and the American people must be assured that their data is secure and that Axon is following established data security best practices. To that end, I request responses to the following questions, along with any supporting documents that will help me better understand your firm's security practices and policies:

1. How regularly does Axon perform in-depth security tests, audits, vulnerability scans, source code reviews, and penetration testing of Evidence.com? Your website states that independent security audits are performed "at least quarterly . . . by highly specialized and vetted 3rd party security firms." Please detail the results of your four most recent independent security audits, including whether or not Axon has addressed all of the issues discovered by the outside auditors.

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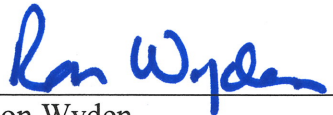
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2. According to your website, Evidence.com offers, but does not require two-factor authentication. Please describe why you do not require two-factor authentication and why leaving the decision to use two-factor authentication to individual police departments is consistent with cybersecurity best practices. Please also provide me with aggregate statistics on the percentage of Evidence.com customers that have enabled two-factor authentication.
3. Please detail Axon's policies and practices regarding third-party disclosed security vulnerabilities, including whether or not Axon has implemented the International Organization for Standardization's ISO/IEC 29147:2014 guidelines for vulnerability disclosure.
4. Please describe in detail how Axon's information security team interacts with engineering teams as new products or features are planned and developed.
5. Your website claims that Axon offers "advanced protections that deter even the most sophisticated attackers." Please detail these protections.
6. Your website also claims that "Evidence data is encrypted in transit and while at rest in storage. Axon maintains mature, audited encryption key management procedures." Please describe your encryption key management procedures, as well as the results of the last four audits.
7. Please detail Axon's security monitoring and incident response policies and practices for Evidence.com.
8. How many security incidents (e.g. unauthorized access to Evidence.com, unauthorized physical access at a data center, or a data breach) have you detected over the past five years? Please describe the severity of each incident, how each incident was remedied, and which federal, state, or local government agencies were notified about the incidents.

Please respond to the following questions by April 20, 2018. To the extent that your responses to these questions include sensitive, proprietary or confidential information, please contact Chris Soghoian on my staff to discuss appropriate handling of the information.

Sincerely,



Ron Wyden
United States Senator